

# SHIVAJI UNIVERSITY, KOLHAPUR 416 004, MAHARASHTRA PHONE : EPABX – 2609000, www.unishivaji.ac.in, bos@unishivaji.ac.in शिवाजी विद्यापीठ, कोल्हापूर - ४१६ ००४, महाराष्ट्र दूरध्वनी - ईपीएबीएक्स - २६०९०००, अभ्यासमंडळे विभाग – ०२३१–२६०९०९४



# Ref.No. SUK/BOS/सुधारित /201

Date: 02/04/2024

To,

The Principals,

Dyno Institute of Hotel Management & Research

Center Kasegaon. Tal Walwa. Dist Sangli

Subject : Regarding syllabi of B.Sc. Part-II Hotel Management (Sem III & IV) under the Faculty of Inter- Disciplinary Studies.

## Sir/Madam,

With reference to the subject, mentioned above, I am directed to inform you that the university authorities have accepted and granted approval to the syllabi of B.Sc. Part-II Hotel Management (Sem III & IV) under the Faculty of Inter-Disciplinary Studies. as per National Education Policy 2020.(NEP)

This syllabi shall be implemented from the academic year 2024-2025 onwards. A soft copy containing the syllabi is attached herewith and it is also available on university website <u>www.unishivaji.ac.in. (Online Syllabus)</u>

The question papers on the pre-revised syllabi of above mentioned course will be set for the examinations to be held in October /November 2024 & March/April 2025. These chances are available for repeater students, if any.

You are, therefore, requested to bring this to the notice of all students and teachers concerned.

Thanking you,

Yours faithfully, r.S.M.Kubal (Dy Registrar)

#### Copy to:

1	Director, Board of Evaluation and Examination	7	Centre for Distance Education
2	The Dean, Faculty of IDS	8	Computer Centre / I.T.cell
3	The Chairman, Respective Board of Studies	9	Affiliation Section (U.G.) / (P.G.)
4	B.A.,B.Com.,B.Sc. Exam	10	P.G.Admission / P.G.Seminar Section
5	Eligibility Section	11	Appointment Section -A/B
6	O.E. I, II, III, IV Section	12	Dy.registrar (On/ Pre.Exam)

# SHIVAJI UNIVERSITY, KOLHAPUR.



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Accredited By NAAC with 'A++'

**Grade Syllabus For** 

**B.Sc. Part - II** HOTEL MANAGEMENT

(NEP-2020 PATTERN)

# SEMESTER III AND IV

(Syllabus to be implemented from June, 2024 onwards.)

# Shivaji University, Kolhapur Syllabus (semester NEP-2020 Pattern) For **BSC II HOTEL MANGEMENT** 1. Title : BSC Part II (Hotel Management) under faculty of Inter Disciplinary Studies 2. Year of Implementation : New Syllabus (NEP 2020) will be **Implemented from June 2023 Onwards** 3. Duration : BSC II Two Semester (one year) 4. Pattern of Examination : Semester (NEP 2020) **Practical and internal evaluation** 5. Medium of Instruction : English

- 6. Structure of Course : BSC II two Semester ( Theory + OJT )
- 7. On Job Training : Sem. IV

# Programme Outcomes: The students will enable

	PO's
PO1	To develop of the ability to articulate, illustrate, analyse, and apply the knowledge of principles and framework regarding hospitality management.
PO2	To study the operation of restaurants, travel, and government and non- government agencies in accordance with the competency standards.
PO3	To identify analyse the problems situation, identifies and implements corrective and/ or mitigating measures and action management to food service and lodging operations.
PO4	To communicate effective in technology facilitated environments, especially in the business context and with society at large.
PO5	To identify entrepreneurial opportunities and develop managerial and leadership skills for startup business.
PO6	To practice the professional ethics ,demonstrate personal and global responsibility, and work effectively as team a member

# Nature of Theory Pattern:

Qu. No.	Nature of Question	Marks	
Qu.1	MCQ type Question	8 M	
Qu. 2	Short answer question (any four out of six)	16 M	
Qu.3	Long answer questions any two out of four	16 M	
	Total	40 M	

#### Nature of Practical:

Qu. No.	Nature of Question	Marks
Qu.1	Practical relations questions	30 M
Qu. 2	Submission of journal	10 M
Qu.3	Viva-voce	10 M
	Total	50 M

Nature of internal Assessment:

Internal Assessment shall be as per university guidelines	10 M

							Sei	mes	ste	er II	I								
			Те	heme	2		EXAMINATION SCHEME												
Sr. no		THEORY CREDIT			WORKLOAD				THEORY							PRACTICAL			
no	Course subject		CREDI	1						INT N/			U	NIVER	SITY				
title	Credit	Practical	Total		THEORY	PRA TICAL	TOTAL		Max Marks	Min M arks		Hours	Max Marks	Total Marks	Min M arks	Hours	Max M arks	Min M arks	
1	DSC –B Food Production	4	2	6		5	4	9		10	4		2	40	50	16	A s	50	20
2	DSC –B Food and Beverage Service	4	2	6		5	4	9		10	4		2	40	50	16	P er B	50	20
3	DSC –B Front office	4	2	6		5	4	9	-	10	4		2	40	50	16	O S	50	20
4	DSC –B House Keeping	4	2	6		5	4	9		10	4		2	40	50	16	G ui d	50	20
5	AECC-B Hotel Accountanc y	4	0	4		4		4		10	4		2	40	50	16	el in es		
6	SEC-I (VBC_I) Compulsory	2 As per University (online & self-Study Mode)											2	50	50	18			
	Total	22	8	30		24	16	40		50				250	300			200	

B.Sc. Hotel Management Part –II Semester I Paper BHM 201 Food Production

Total Credit -6 Theory -4 Practical -2

#### Theory -5 Lectures /Week Practical -4 hrs. /Week /Batch 20 student Work Load –9

Total Marks -100 Theory -40 Internal -10 Practical -50

#### **Course Outcome:-**

The Student will be able understand:

- 1) The importance, role, characteristic's, processing in bakery and pastry.
- 2) Selection and storage of egg, nutritional value egg and its uses in cooking.
- 3) Selection, cuts, nutritional value and uses of meat and poultry.
- 4) Selection, cuts, nutritional value, uses of fish

#### Module 1. Bakery and Pastry

- 1.1 Need Importance of Bakery and Pastry1.2 Types of flour with physic- chemical characteristic's
  - 1.3 Role of ingredient used in bakery
  - 1.4 Equipment used in bakery and pastry
  - 1.5 Processing of bakery and pastry

#### Module 2. Egg Cookery

#### 2.1 Structure of eggs

- 2.2 Nutritional composition
- 2.3 Selection of egg's Types of eggs
- 2.4 Processing of egg

Module 3 Mea	t and	Poultry	Cookery
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- 3.1 Need and importance
- 3.2 Nutritional composition of meat and poultry
- 3.3 Selection and types of meat and poultry
- 3.4 Processing of meat and poultry

### Module 3 Fish Cookery

- 4.1 Need and importance
- 4.2 Nutritional composition fish
- 4.3 Selection and type's fish
- 4.4 Processing of fish

#### Practical

Practice the making of bakery dishes like types of cake (sponge, flavor cake, ribbon cake pound cake) type's cookies (coconut dry fruits, nan katai) Verities of pastry Bread

15

15

15

15

Study effect of heat on egg in practical like, poaching, sunny side, beating of eggs etc. Egg dish Breakfast, main course Cuts of meat and poultry uses in dish preparation ex. Lollypop, grilling, roasting, tikkas. Cuts of fish uses in dish preparation ex. Fish finger, fish fry, fish curry, fish tandoori **Reference Books:** Food Production Operation (1, 2 3 edition) – Prarvinder S.Bali Theory of Cookery – Krishna Food production and Patisserie - Annamalai Murugan Food production Theory – Rakesh Mangal

Food Production Principals -Shefali Joshi ,Pralhad Botre

#### **B.Sc. Hotel Management** Part –II Semester III Paper BHM 202 Food and Beverage service

**Total Credit -6** Theory -4 **Practical -2** 

**Theory -5 Lectures /Week** Practical -4 hrs. /Week /Batch 20 student Work Load -9

**Total Marks -100** Theory -40 **Internal -10 Practical -50** 

#### **Course Outcome:-**

The Student will be able understand:

1) To help the student how the banquet and outdoor functions are organized and exe
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- 2) To get the information on the various alcoholic beverage fermented and distilled.

3)	The win	e making process	
3)	The bar	service, bar layout, uses of bar equipment, making cocktails, garnishes.	
Mo	dule 1.	Banquets and Outdoor Catering	15
	1.1	Meaning and Definition	
	1.2	Banquets Organization Structure	
	1.3	Job Description Of banquet Personal	
	1.4	Banquet Booking	
	1.5	Contract of Agreement	
Mo	dule 2	Alcoholic Beverage	15
	2.1	Meaning and Definition	
	2.2	Classification of Alcoholic Beverage	
	2.3	Fermented and Distilled Alcoholic Beverage	
	2.4	Advantage and Disadvantage of alcoholic beverage	
Mo	dule 3	Wines	15
	3.1	Meaning and Definition	
	3.2	History of Wine Making	
	3.3	Classification of wine	
	3.4	Wine Growing countries	
	3.5	Making of table wine	
Mo	dule 4	Bar service	15
	4.1	Meaning and Definition	
	4.2	Bar Layout	
	1 2		

- 4.3 Mis-en- place
- 4.4 Bar service Equipment
- 4.5 Bar glassware, Cocktails and Garnishes

#### Practical

Place and drawing Banquet setups in general book Giving Practice of Food and beverage service with rule according to setup Arranging the buffets for banquets Table setups Breakfast, formal Bar setups, various glassware its uses, and use bar equipment Food and Beverage Service -Sudheer Andreves

# **Reference books**

Food and Beverage Service -R Singaravelavan 2<sup>nd</sup> Edition Food and Beverage Operation - Manoj Kumar Yadav Food and Beverage Service Q&A- Prasad Khulge

> **B.Sc. Hotel Management** Part –II Semester III Paper BHM 203 **Front Office Operation**

**Total Credit -6** Theory -4 **Practical -2** 

#### **Theory -5 Lectures /Week** Practical -4 hrs. /Week /Batch 20 student Work Load -9

#### **Total Marks -100** Theory -40 **Internal -10** Practical -50

#### **Course Outcome:-**

The Student will be able understand: The front office communication process, 7Cs communication 1) 2) The 4<sup>th</sup> stage of guest cycle, settlement of bill, departure process. 3) Front office accounting functions, types of account. 4) The night audit, purpose, usefulness, duties and responsibility. Module 1. Front office communication 15 1.1 Introduction to communication 1.2 Communication process 1.3 Seven Cs of Communication 1.4 Importance of communication 1.5 Types and barriers of communication **Check out and Settlement** Module 2 15 2.1 Departure procedure 2.2 Mode of Settlement of Bills 2.3 Potential Check out Problems and Solutions 15 Module 3 **Front office Accounting** Objectives and functions front office accounting 3.1 3.2 Types of Account 3.3 Vouchers, Folios, Ledger 3.4 Front office accounting cycle (creation, maintenance, settlement -Control of cash and credits) Module 4 Night Auditing 15 Objectives and importance to night audit 4.1 4.2 Night Auditor (duties and Responsibilities) 4.3 Night Audit Process

#### Practical

Types of communication and overcome on its barriers

Dealing and handling the guest problem and solving them Use of accounts books and transferring data in guest account creating Making the process of night auditing

#### **Reference books**

Front office oreration & management (II edition) –J.R. Tiwari Hotel Front Office -Sudhir Andreves Front office Management –S K Bhatnagar

#### B.Sc. Hotel Management Part –II Semester III Paper BHM 204 House Keeping Operation

Total Credit -6 Theory -4 Practical -2 Theory -5 Lectures /Week Practical -4 hrs. /Week /Batch 20 student Work Load –9

Total Marks -100 Theory -40 Internal -10 Practical -50

#### **Course Outcome:-**

The Student will be able understand:

- 1) The House Keeping control desk and its role
- 2) The various types of linen, storage, laundry process, functions
- 3) The cleaning of guestroom and uses chemicals, machines

4)	The outs	sourcing and its importance contract specification, pricing of contract.	
Мо	dule 1.	House Keeping Control Desk	15
	1.1	Functions and importance	
	1.2	Forms Format record and register	
	1.3	Co-ordination with Other Department	
	1.4	Handling Telephone Calls	
	1.5	Paging Systems & Methods	
Мо	dule 2	Linen &Laundry Operations	15
	2.1	Functions and Importance	
	2.2	Linen Room & Uniform Room	
	2.3	Types of Linen	
	2.4	Storage of Linen, exchange Par stock	
	2.5	Laundry Types, Laundry equipment, agent, cleaning.	
Мо	dule 3	Cleaning Of Guestroom	15
	3.1	Importance and role	
	3.2	Nature of Soil and standard of cleaning.	
	3.3	Principals of cleaning	
	3.4	Cleaning Procedure (manual, mechanical)	
	3.5	Cleaning Process	
Мо	dule 4	Contracts and Outsourcing	15
	4.1	Need of Outsourcing Hiring contract providers	
	4.2	Contact service in house keeping	
	1 2		

- 4.3 Contract specification, pricing of contract.
- 4.4 Advantage & Disadvantage

#### Practical

Attending phone calls and Coordinating to other

Storage of various linen and uniforms Practice the guest room cleaning and service given in house keeping Prepare the contract specification, prepare the pricing

#### **Reference books**

House Keeping operation & management (III edition) –G Raghubalan House Keeping management & operation -Sudhir Andreves /Murphy & Moore Hotel House Keeping Management –K M Hasan Hussain

#### B.Sc. Hotel Management Part –II Semester III Paper BHM 205 Hotel Accountancy

Total Credit -4 Theory -4 Theory -4 Lectures /Week Work Load –4

Total Marks -50
Theory -40
Internal -10

#### **Course Outcome:-**

The Student will enable:	
1) Understand the Accounts	
<ol> <li>Preparing the journal</li> </ol>	
<ol> <li>Study the Various Books of Accounts</li> </ol>	
3) Solving the problems	
	15
1.1 Meaning and definition	
1.2 Importance, Objectives	
1.3 Various term used in Hotel Accountancy	
1.4 Classification of Accounts	
1.5 Applying Debit &credit Rule	
Module 2 Journal 1	5
2.1 Importance of journals &its Format	
2.2 Narrations	
2.3 Journalizing simple & compound entries	
2.4 Practical Problems	
Module 3 Ledger 1	5
3.1 Importance and Format of Ledger	
3.2 Posting entries & balancing Ledger Ac	
3.3 Cash books	
3.4 Contra entries	
3.5 The Cleaning Process	
· · · · · · J · · · · J	5
4.1 Advantage of Subsidiary Book	
4.2 Types of Subsidiary Books	
4.3 Bank Reconciliation Statement	
4.4 Advantage of Bank Reconciliation Statement	
Reference books	

Double Entry Book Keeping – Sultan Chand Book keeping & accountancy 11<sup>th</sup> standard. Accountancy – Sura's

#### **SEMESTER IV**

Semester IV On Job Training Schedule			Marks		
Sr.	Area	Credit	Working	Internal	Certificate
No.			Hrs.		
1	Food production	6	120	40	60
2	Food and Beverage Service	6	120	40	60
3	Front Office	6	120	40	60
4	House Keeping	6	120	40	60
5	Purchase and Store	4	60	-	50
6	Self-study mode	2	-	-	50
	Total	30		160	340

Semester IV is OJT for 540hrs. in major department of Hotel which increase skills of student and get the practical experience to student with help of classroom study which are they learn in I,II,III sem. The evaluation for 100 marks is 60 M for certificate and 40 M for internal.

Student must complete 120hrs in first  $1^{st} 2^{nd} 3^{rd} 4^{th}$  department for 120hrs and for  $5^{th}$  department 60hrs completion of 540hrs certificate get 60M

Internal	40 M:	
	Logbook Maintain: -	20 M
	Viva: -	10 M
	Achievement: -	10 M